



IN THE  
UNITED STATES PATENT AND TRADEMARK OFFICE

**Inventor(s):** Michael HARVILLE, et al.

**Confirmation No.:**

**Application No.:** 10/698,196

**Examiner:**

**Filing Date:** 10/30/03

**Group Art Unit:**

**Title:** SERVICE MANAGEMENT USING MULTIPLE SERVICE LOCATION MANAGERS

**Mail Stop PGPUB Drawings**  
**Commissioner for Patents**  
**PO Box 1450**  
**Alexandria, VA 22313-1450**

DRAWING TRANSMITTAL LETTER

**Sir:**

Enclosed herewith please find:

( ) \_\_\_\_\_ sheets of redlined drawing(s) which indicate proposed changes to the drawing(s). Upon approval of these proposed changes, formal drawing(s) will be submitted.

( ) \_\_\_\_\_ sheets of corrected formal drawing(s), as required by the Notice of Patent Drawings Objection (PTO-948) which accompanied the Office Action dated \_\_\_\_\_.

( ) \_\_\_\_\_ sheets of corrected formal drawing(s), as required by the Notice of Patent Drawings Objection (PTO-948) and approved in the Notice of Allowability dated \_\_\_\_\_.

(X) 4 sheets of formal drawing(s). Please substitute these formal drawing(s) for the informal drawing(s) originally filed.

( ) \_\_\_\_\_

Examiner's approval of the entry of these drawings is respectfully requested. No new matter has been added.

Respectfully submitted,

**Michael HARVILLE, et al.**

By \_\_\_\_\_

**John P. Wagner, Jr.**

Attorney/Agent for Applicant(s)  
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Date: **01/26/04**

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I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, Alexandria, VA 22313-1450.

Date of Deposit: **01/26/04**

Typed Name: **Desiree Caldwell**

Signature: 